



# PLANKS 2.5mm ADVANTAGE FLOORING

## WARRANTY

### Product specification: 2.5mm wear layer 0.5mm PU Coated

- ❖ Residential use: 20 years
- ❖ Commercial use: 10 years

The warranty means that during the stated warranty period your luxury vinyl floor:

- Will not tear or gouge from normal use.
- Will not wear through to lose the design from normal use.
- Will not contain any manufacturing defects.
- Will not discolour from humidity or underlayment panels.
- Will not permanently scuff from shoe soles, excluding spiked shoes.

New material will be of the same grade, design and colour, if available. If unavailable or discontinued, Advantage Flooring has the right to select and supply a similar material. You will continue to receive warranty coverage for the remaining period of your warranty after a corrective action was taken on an existing defect.

### About Advantage Flooring Warranty

Proof of purchase date (customer receipt) is necessary to verify all warranty claims. The warranty coverage applies only to the original purchaser and is not transferable. Correct installation practices are critical to the appearance and performance. Your floor must be installed following all standard installation practices. Installation problems are the responsibility of the flooring installer and are not covered by this warranty. This warranty does not cover labour cost on non-professionally installed floors or on floors installed with obvious visible defects.

### The following conditions are not included in the warranty coverage:

- Loss of gloss or build-up dulling film due to improper or lack of maintenance.
- Dulling over time can be restored using recommended floor polishes.
- Damage resulting from failure to follow care instructions (i.e. scuffs, scratches, cuts).
- Staining (i.e. tracked-in dyes from carpet, fertilizers).
- Severe accidents (i.e. burns, flooding, fires).
- Abuse (i.e. dragging heavy objects across the floor without proper protection).
- Fading or discolouration from heat or sunlight.
- Damage caused by vacuum cleaner beater bar, caster wheels and cutting from sharp objects.
- Damage caused by animals (domestic or other).
- Any damage caused to floors that were not graded as "regular goods".
- Any damage caused by the floor being installed in a non-household or commercial environment.
- Construction and installation-related damage is not covered by this warranty.